

Ecoflo Wastewater Management Pty Ltd (ABN 33 606 583 895) guarantees the original purchaser of the SharkVent a warranty of up to ten (10) years from the date of purchase, ensuring it functions properly under normal domestic wind conditions.

## Warranty Coverage:

- Hail damage and loss of light transmission are covered for five (5) years\* (excluding exposure to industrial fallout).
- Regular cleaning with mild soap and water is required. Use a soft sponge, avoid scratching, and rinse thoroughly with clean water.
- Use of chemicals on the polycarbonate dome voids the warranty.

# **Chemical Restrictions:**

ASA and polycarbonate are sensitive to various chemicals and should not come into contact with alcohol-based cleaners (including methylated spirits), benzene, petrol, hydrocarbons, ketones such as acetone, phenols, chlorinated solvents, abrasive or highly alkaline cleaners, and petroleum-based paints or adhesives. Exposure to these substances may cause degradation, discoloration, or structural weakening. To maintain the integrity and longevity of the product, only mild soap and water should be used for cleaning.

# Limitations & Exclusions:

- Ecoflo Wastewater Management Pty Ltd's liability is limited to replacement, repair, or refund at its discretion. The removal and return of the existing product are the responsibility of the customer.
- This warranty does not cover damage from storms, improper installation, handling, or mechanical impact.
- It applies only to the original purchaser (proof of purchase required).
- All other warranties, express or implied, are excluded to the extent permitted by law.

## **Before Filing a Warranty Claim:**

Check the Troubleshooting Guide, as some issues can be easily resolved.

### **Personal Warranty Record:**

Please keep in a safe location

Location of Purchase: Customer Name: Customer Address: Customer Telephone: Installation Type and Location: Purchase Date: